

Founded in

1995

in Los Angeles
By Toshi Iwama

Worldwide Locations

10

ALTOURJAPAN
アルツアー・ジャパン

Travel Professionals

20

Standard service

24/7

Who is ALTOUR JAPAN?

What Services are Provided?

Internova
TRAVEL GROUP

ALTOUR
Parent Company

ALTOUR JAPAN
アルツアージャパン
Subsidiary
President : Toshi Iwama

Corporate Travel Div.

MGR : Ai Watanabe

① "Sabre" - GDS Bookings

② SPCL Contract with JAL ANA

③ SPCL Contract Hotels in Japan

Japan DMC Div.

MGR : Sally Hiroki

1) FIT Arrangement, VIP Assist

2) Concierge Service
(Restaurant, Airport / Station Assist etc.),
Train Ticket, Ryokan Reservation

3) Special Contract with Limo & Tour Company,
English Speaking Tour Guides

4) Local Staffs in Tokyo, Kyoto, Osaka, Nagano

Default Service

- 24-hour Operation
- Worldwide Multiple Locations
- ALTOUR Resources
- Bilingual or Multilingual Staffs

Inquiry & Reservation

Email : japantravel@altourjapan.com

Tel : +1-310-571-6036

Reservation



Itinerary for Family Trip to Japan

12-day Trip in 2022

Exclusive for Internova Network Client



Hakone

Osaka

Tokyo

Kyoto

Start From
\$6,000~\$7,000/p.p.

Itinerary for Family Trip to Japan 12 -day Trip in 2022

Day 1 **Depart U.S. Airport**

Day 2 **Arrive Tokyo NRT (or HND), Transfer to Hotel by Private Car**

Hotel in Tokyo

Day 3 **Full Day Tokyo Tour by Private Car**

Hotel in Tokyo

Day 4 **Full Day Tokyo Tour by Private Car**

Hotel in Tokyo

Day 5 **Free Day in Tokyo (Optional Activities)**

Hotel in Tokyo

Day 6 **Full Day Mt. Fuji Tour & Transfer from Tokyo to Hakone by Private Car**

Ryokan in Hakone

Day 7 **Full Day Hakone Tour by Private Car**

Ryokan in Hakone

Day 8 **Transfer from Hakone to Kyoto by Private Car & Bullet Train Short Tour in Kyoto**

Hotel in Kyoto

Day 9 **Full Day Kyoto Tour by Private Car**

Hotel in Kyoto

Day 10 **Full Day Kyoto Tour by Private Car**

Hotel in Kyoto

Day 11 **Half or Full Day Osaka Tour by Private Car**

Hotel in Kyoto

Day 12 **Transfer from Hotel to KIX by Private Car, Depart Osaka KIX**



TOKYO Keio Plaza Hotel
Tokyo in Shinjuku



HAKONE Ginyu



KYOTO
The Celestine Kyoto Gion

Arrival

ALTOURJAPAN
アルツアージャパン

Narita Airport

Welcome to
Japan

到着 도착편

8:37

時刻	航空会社	便名	機材	到着	出発	備考
5:50	5:43	シンガポール-成田	UL336	AA7252	OF4025	シンガポール-成田
			UL336	HA5007		シンガポール-成田
5:55	4:57	マレーシア-成田	UL336	HA5007		マレーシア-成田
6:10	5:27	バンコク-成田	UL34	PG4153	UL3360	バンコク-成田
			AA8455			バンコク-成田
6:55	11:19	ホーチミン-成田	UL30	HA5010	AA8494	ホーチミン-成田
6:55	6:48	ホーチミン-成田	UL30	HA5010	VR3496	ホーチミン-成田
7:55	7:46	バンコク-成田	UL30	PG4153	UL3360	バンコク-成田
8:05	8:04	フランクフルト-成田	UL30	PG4153	UL3360	フランクフルト-成田
8:50	8:14	ジャカルタ-成田	UL30	PG4153	UL3360	ジャカルタ-成田
8:55	9:03	ヘルシンキ-成田	UL30	PG4153	UL3360	ヘルシンキ-成田
10:15		ミュンヘン-成田	UL30	PG4153	UL3360	ミュンヘン-成田
10:55	11:12	ロンドン(LHR)-成田	UL30	PG4153	UL3360	ロンドン(LHR)-成田
11:10		ソウル(仁川)-成田	UL30	PG4153	UL3360	ソウル(仁川)-成田
11:45		台北(桃園)-成田	UL30	PG4153	UL3360	台北(桃園)-成田
12:15	12:31	フランクフルト-成田	UL30	PG4153	UL3360	フランクフルト-成田
12:30		北京-成田	UL30	PG4153	UL3360	北京-成田
12:30		上海-成田	UL30	PG4153	UL3360	上海-成田
12:35		ドバイ-成田	UL30	PG4153	UL3360	ドバイ-成田
13:10		成田-成田	UL30	PG4153	UL3360	成田-成田



Move

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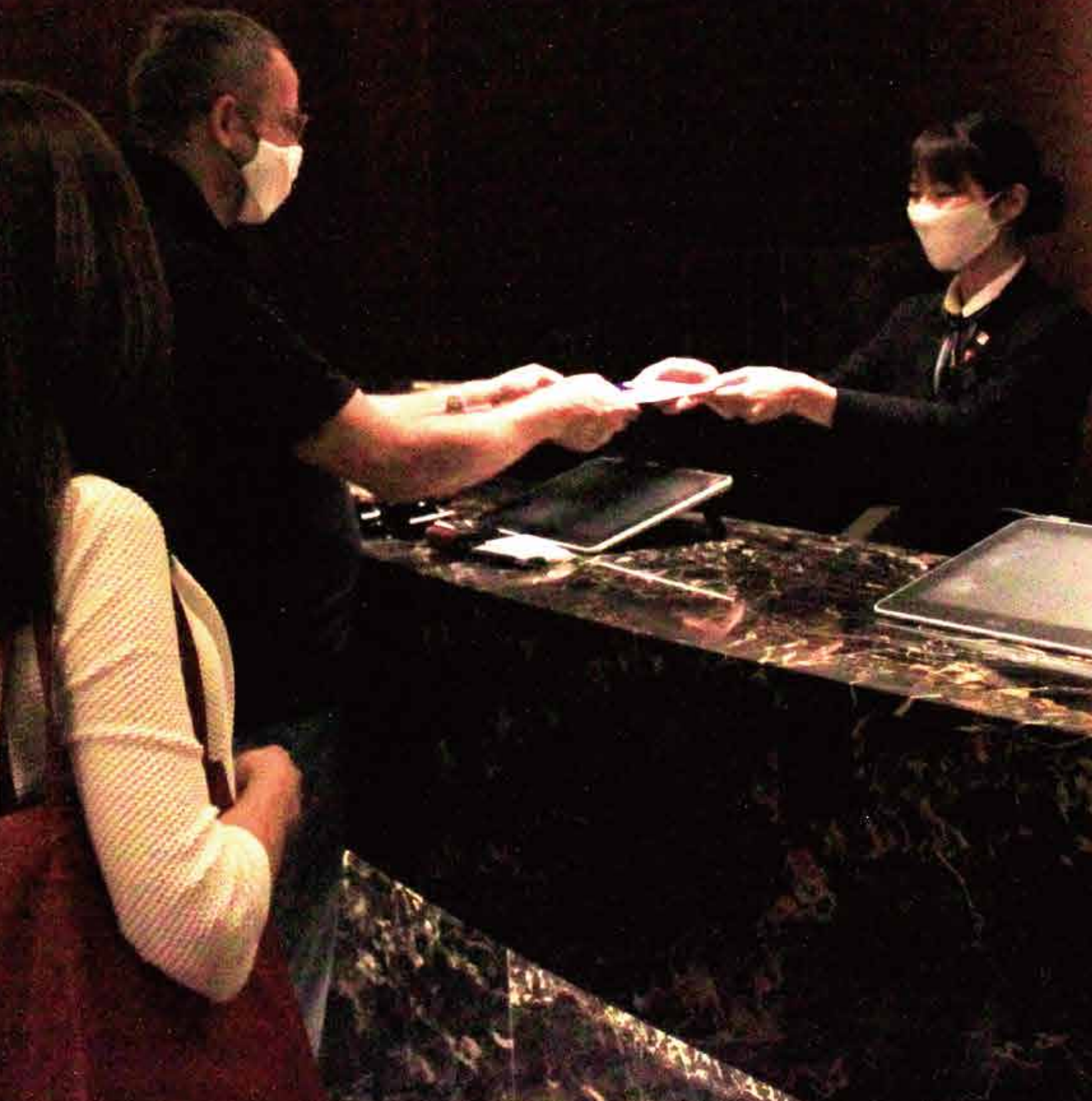
Transfer by Private Car



Hotel check-in

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Check-in assist



 KEIO PLAZA HOTEL TOKYO



Private tour in Tokyo

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Transfer by Private Car



Dining Reservation Assistance

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Transfer by Private Car



Shinkansen

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Escort to platform



Shinkansen

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アルツアージャパン

Escort from platform

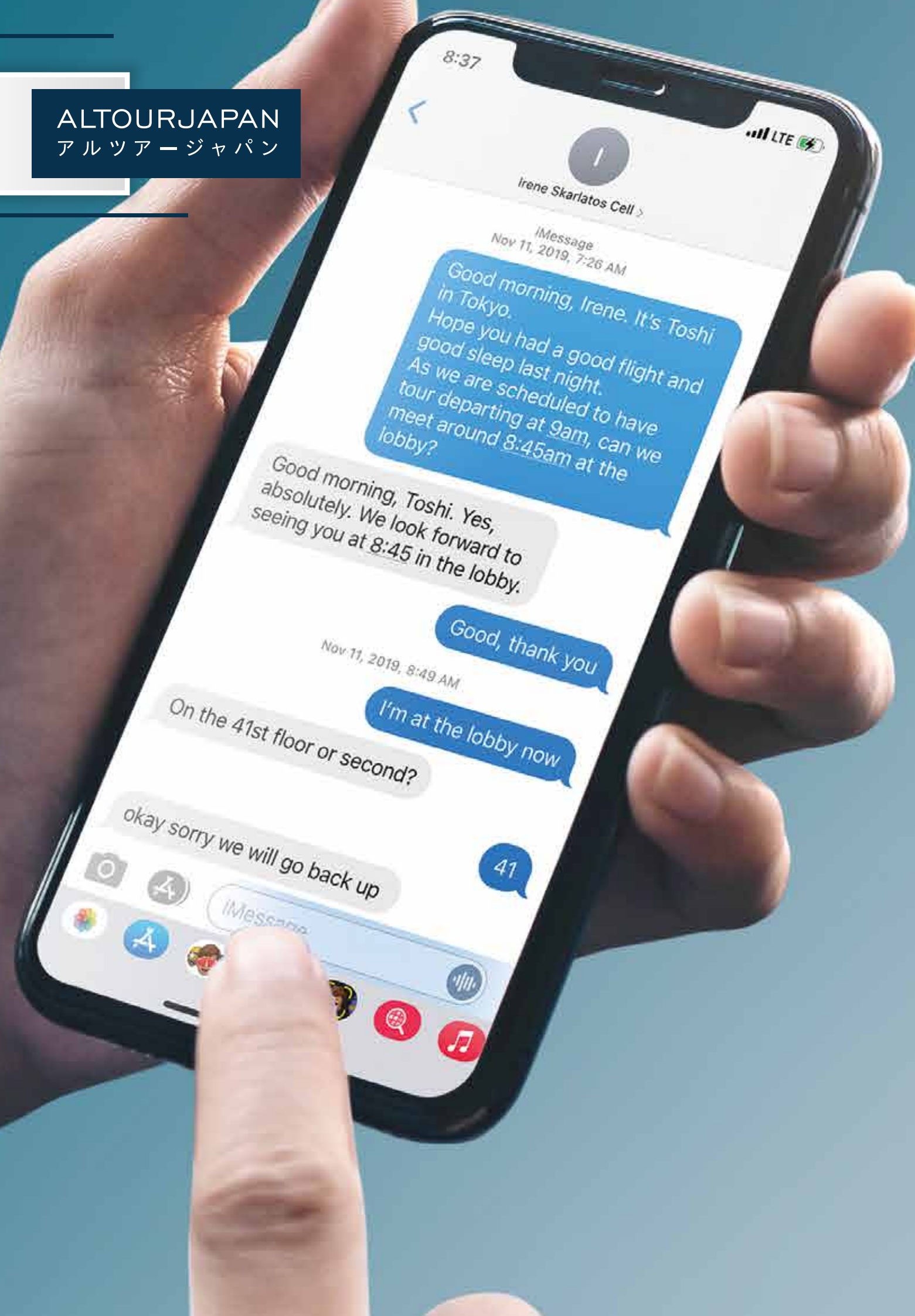
Welcome to
Kyoto



Message

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Text support



Private tour in Kyoto

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Transfer by Private Car



Departure from KIX

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Transfer by Private Car





CLEINT

1 Inquiry of traveling to Japan



AGENT

2 Forward inquiry to ALTOUR Japan



CLEINT

3 Create sample itinerary w/destination information

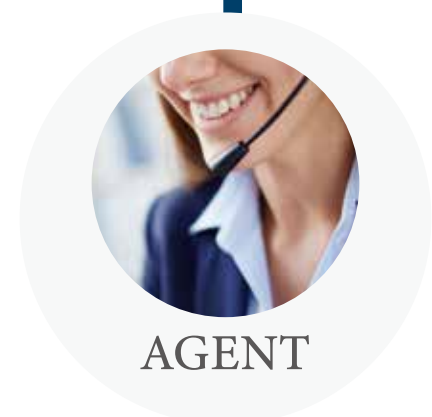


AGENT

4 Forward sample itinerary w/dest.
Customer's response



5 Proposing detailed itinerary and quotations (NET or with Mark-up)



6 Forward detailed itinerary and quotations(with Mark-up for commissions), Customer's response

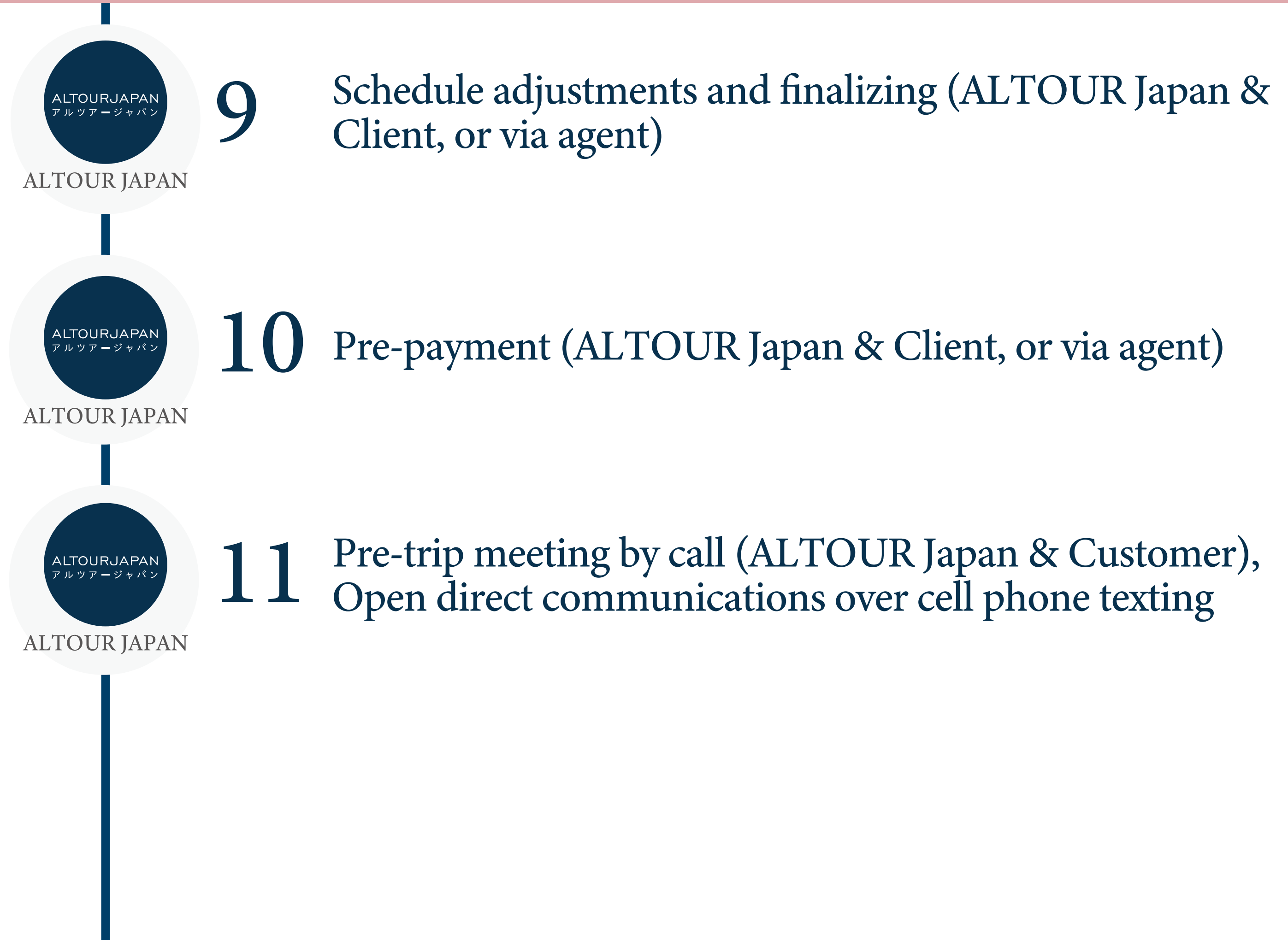
Tentative bookings, sending confirmations with conditions to agent or customer direct



7 Customer's response



8 INTRODUCTORY CONFERENCE CALL MEETING
(Client, Agent, ALTOUR Japan)





12 On-site Greetings by ALTOUR Japan staff on behalf of agent, briefing the schedule



13 Daily communications by texting with ALTOUR Japan and client



14 Dining suggestions, table reservations for free



15 Baggage handling (ex. Suitcase shipping and tracking)



16 Free ticket (Bullet train, JR pass, event ticket, etc.)
delivery to the hotel



17 Daily report from ALTOUR Japan to agent by e-mail



18 After trip communications and payment settlement (if
applicable)